



OFFICE OF THE REGISTRAR
KAKATIYA UNIVERSITY
WARANGAL - 506 009
(Telangana State)

PROF. M.PURUSHOTHAM
REGISTRAR

No: 310 /Acad. Audit/KU/2017

Date: 04/10/2017

To
The Principals of
University & Affiliated Colleges
offering PG (NP) Courses
Kakatiya University

Sub: Kakatiya University – Academic Audit - Exhibit a notice board giving details of the PG Portal of UGC Grievance Redressal Mechanism and Students Grievances Portal – Regarding.

Ref: 1. D.O. No. F.2-1/2013 (PG/Pt. File), dated 08/08/2017.
2. Lr. No. 1-2/2012 (website), dated 14/07/2014 & 3/09/2014.
3. Lr. No. 9-24/2017-U.II, dated 03/06/2017.

-o0o-

Sir/Madam

This has reference to UGC's letters 1st & 2nd cited regarding Online Students' Grievance Redressal Portal, the Ministry of Human Resource Development, Govt. of India, vide its letter 3rd cited has desired UGC to issue a necessary advisory to all higher educational institutions (HEIS) having a **notice board/flex board fixed near the office of the Vice-Chancellor/Director/Dean/Principal of the University/Institute/College to ensure publicity/awareness of the establishment of Grievance Redressal Mechanism and Students Grievances Portal.** This would reduce the load on the PG portal of DARPG and also ensure effective redressal of the grievances.

Further, it has requested to **kindly exhibit a notice board giving details of the PG Portal of UGC (<http://www.ugc.ac.in/grievance/>) in your esteemed University and also ensure the same in your affiliated colleges.**

In view of the above, I am desired by the Vice-Chancellor, to request you to exhibit a notice board/flex board near the office of the Director/Dean/Principal of the University/Institute/College to ensure publicity/awareness of the establishment of Grievance Redressal Mechanism and Students Grievances Portal by giving details of the PG Portal of UGC (<http://www.ugc.ac.in/grievance/>).

This may be brought to the notice of all the staff and students in the University/Institute/Colleges.

Yours Sincerely

REGISTRAR

Copy to:

1. All the Deans of Faculties, KU.
2. All the Heads of Departments, KU.
3. The Public Relations Officer, KU
4. The Secy. to Vice-Chancellor, KU
5. The P.A. to Registrar, KU
6. The SF.